

1 April 2021

Mark Lew
Acting Manager, Workplace Relations
Level 1, 33 Lakeside Drive
BURWOOD VIC 3151

By Email: Mark.Lew@esta.vic.gov.au

Dear Mark

Re: MANUAL OPERATIONS – WEDNESDAY 7 APRIL 2021

We write in relation to the software patch and database work that is scheduled to be completed on Wednesday 7 April 2021.

As mentioned in today's UCC meeting, Ambulance has been extremely busy in the wake of COVID-19. Over two-thirds of days in March 2021 alone were classified "code orange". The AEAU are extremely concerned with the timing of this work as it is occurring over the school holidays and in a period of good weather. Both are factors that drive up Ambulance demand considerably.

We were reassured by the fact that ESTA would not proceed with the work if it was too busy. It would be appreciated if you could provide formal advice to us about the following matters:

- Which factors you will consider in making the decision to proceed with the software patch and database work?
- Is there a checklist that staff would be able to comment on?
- What are the provisions for communication with staff to meet ESTA's OHS consultation requirements around this issue?

We would be happy to meet to discuss these matters in more detail should you wish. AEAU Industrial Officer Max Resic has carriage of this matter and can be contacted on max.resic@unitedworkers.org.au.

Yours faithfully



Brett Adie
Secretary
Ambulance Employees Australia Victoria (AEAV)

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