

28 May 2021

Mr Mark Lew
Senior Workplace Relations Advisor
Emergency Services Telecommunications Authority
33 Lakeside Drive
BURWOOD EAST VIC 3151

By Email: Mark.Lew@esta.vic.gov.au

Dear Mark

Re: STAFFING LEVELS

We refer to the additional funding received for Ambulance staffing in the 2021 Victorian Budget.

We have been advised that there was an allocation of an additional 38.8 staff for Ambulance comprised of:

- 20.8 FTE CTD staff
- 5 FTE Ambulance support
- 10 FTE to assist with workload
- 1 FTE Ambulance TL
- 2 FTE Multi-Skill dispatchers

We understand that there was a total budgeted allocation of 235.2 FTE staff in Ambulance, of which 230.1 FTE positions are filled. To assist us in understanding the impact of the additional staff, it would be appreciated if you could clarify the following points:

1. Of those 235.2 budgeted staff, what is the budgeted number of CTD staff?
2. What is the breakdown (call-taking, dispatch, TL, support) of the budgeted 235.2 FTE?
3. What is the timeframe for recruitment and implementation of the 38.8 positions?
4. What is the recruitment process for the Multi-Skill dispatchers and Team Leaders?
5. Where will the additional staff be deployed?

Your response is requested by **close of business 11 June 2021.**

Kind regards



Brett Adie
Secretary
Ambulance Employees Australia Victoria (AEAV)

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