



28 July 2021

Rebecca Hodges
Executive Director - People & Culture
Ambulance Victoria
375 Manningham Road
Doncaster VIC 3108

By Email: Rebecca.Hodges@ambulance.vic.gov.au

Dear Rebecca

Re: AMBULANCE PERFORMANCE IMPROVEMENT PROGRAM 2022-25

We write in response to the correspondence received from Ambulance Victoria (**AV**) on 26 July 2021 concerning the progress of the Ambulance Performance Improvement Program (**APIP**) and more specifically the proposal for a Medium Acuity Transport Service (**MATS**).

As verbally indicated in the meeting on 23 July 2021, Ambulance Employees Australia Victoria (**AEAV**) supports in principle the proposal to add additional resources to Ambulance Victoria's response capability. We do however have significant concerns regarding the seemingly rushed implementation. This is evidenced by the very short time frame for union feedback of 2 days.

AEAV believes there are a number of issues that require further clarification before a considered response could be provided. The current level of detail raises a number of areas of concern. These concerns include but are not limited to:

- Potential for crews to be sent to higher acuity cases
- Potential for burnout of paramedics as a result of working consistently with GAP's for up to 12 months
- Access to Paramedic Educators, particularly in rural centres
- Clinical Instructor requirement for paramedics working with GAP's
- Additional workload for Fleet Services
- Additional workload for Team Managers
- Remuneration for GAP's recruited under this proposal.

In lieu of further negotiations and sufficient detail, the AEAU provides in principle support to the concept only but is unwilling to provide unmitigated support for the trial as presented.

The AEAU requests AV provide sufficient time and detail to facilitate effective consultation with members in accordance with the provisions of clause 12 of the *Ambulance Victoria Enterprise Agreement 2020*.

Should you wish to discuss this response further please do not hesitate to email or contact me on 0431 443 118.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Brett Adie', written in a cursive style.

Brett Adie

Secretary

Ambulance Employees Australia Victoria (AEAU)