



31 August 2021

Rebecca Hodges
Executive Director - People & Culture
Ambulance Victoria
375 Manningham Road
Doncaster VIC 3108

By Email: Rebecca.Hodges@ambulance.vic.gov.au

Dear Rebecca

Re: MEDIUM ACUITY TRANSPORT SERVICE

1. We write in relation to the imminent commencement of the Medium Acuity Transport Service (**MATS**) as detailed by Ambulance Victoria (**AV**) in correspondence dated 26 July 2021, 2 August 2021, and 26 August 2021.
2. In our correspondence to AV on 28 July 2021, we highlighted concerns that paramedics participating in the MATS program will be training Graduate Ambulance Paramedic's Level 1 (GAP1) but will not be accredited Clinical Instructor's. AV's letter on 2 August 2021 disputed the necessity for Clinical Instructors.
3. Notwithstanding AV's position regarding the necessity for Clinical Instructors, based on correspondence provided by AV, the AEAU is of the view that the MATS program will require participating paramedics to train GAP1 employees. Clause 31.16 (a), the Operational Crewing Allowance, of the *Ambulance Victoria Enterprise Agreement 2020 (the Agreement)* provides as follows:

An operational employee remunerated at or below Relieving Paramedic, required to form a crew and perform operational duties training a Graduate Ambulance Paramedic Level 1, is entitled to be paid the operational crewing allowance specified in Appendix 9 per hour or part thereof, for the period that the operational employee is required to provide such training.

4. Consistent with the above clause, paramedics participating in the MATS program will be performing operational duties training a GAP1 and are entitled to the Operational Crewing Allowance.
5. The AEAU asks that AV provide confirmation, in writing, that in accordance with clause 31.16(a) of the Agreement, paramedics participating in the MATS program will be paid the Operation Crewing Allowance. Additionally, we ask that all AV's future correspondence on the

@aeavicunion

MATS program acknowledges this commitment to ensure paramedics are informed of their rights under the Agreement.

6. We ask that this confirmation be provided by **COB** on **7 September 2021**. Should you wish to discuss this request further please do not hesitate to email or contact me on 0431 443 118.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Brett Adie', written in a cursive style.

Brett Adie

Secretary

Ambulance Employees Australia Victoria (AEAV)