

2022 review Non-Emergency Patient Transport Clinical Practice Protocols

Workforce engagement – Patient Transport Officer (PTO) and Ambulance Transport Attendant (ATA)

OFFICIAL

Background

The department of Health (the department) issues Non-Emergency Patient Transport (NEPT) licences to private providers to undertake NEPT services. As a condition of this licencing, NEPT licence holders are required to adhere to Clinical Practice Protocols (CPPs) provided by the department. The department is undertaking a review of the CPPs with a view to update this document to ensure that:

- Best-practice treatment pathways are recommended
- New protocols are added, where appropriate, to assist NEPT workforce to manage conditions reasonably expected during NEPT service delivery
- Prescribe minimum standards of equipment
- Update recent legislative changes

How to provide feedback

If you are a part of NEPT workforce employed as a PTO or ATA please scan the QR code below on your smart phone to complete a short survey. If you cannot access this, would like the survey in a different format, have any further feedback or wish to access the full scope of review please email the NEPT Regulation unit at NEPTFirstAidRegulation@health.vic.gov.au with the subject heading '2022 NEPT CPP review – workforce engagement'.

QR code – PTO/ATA workforce survey

