



11 October 2022

Nicole Ashworth
Executive Director ECS
33 Lakeside Drive
BURWOOD EAST VIC 3151

By Email: nicole.ashworth@esta.vic.gov.au

Dear Nicole,

I write regarding pandemic surge allowances as outlined in the *Pandemic Demand Response Initiatives Memorandum of Understanding ESTA - The MOU* at clause D. PANDEMIC SURGE ALLOWANCES.

AEAV members report that the 10% penalty for night shifts on Friday, Saturday and Sunday nights have not been fully paid. AEAV Delegate Sharyne Doensen raised this issue with you on the 15th of September 2022 seeking clarification around the cause of the delay and a timeline for implementation. While you advised there were problems in the payroll system accommodating the penalties, and that a resolution was a priority, no timeframe was able to be advised at that point, however further advice regarding this issue would be forthcoming.

As at today's date, almost 4 weeks later, neither Delegate Sharyne Dorensen, nor AEAV as an organization, have been provided any further update on this matter.

This is a significant issue for AEAV members who are working those unsociable shift times. For this issue to have the proper attention paid to it, AEAV is requesting an appropriate representative from ESTA Payroll be present at The MOU ESTA Union meeting scheduled for 13th of October 2022.

It is disappointing that the provisions in The MOU have been unable to flow on to those staff who are supporting the provision of a reliable and timely Ambulance response to Victorians. For AEAV members to participate in constructive bargaining which is scheduled to commence soon, this issue and the other commitments made in The MOU will need to be addressed.

If you would like to discuss this request further, please don't hesitate to contact Organiser Lauren Stanley on 0425 755 903.

Yours faithfully,

Fiona Scalon
United Workers Union
National Ambulance Co-Ordinator

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